

# What To Do Next

*An Aftercare Booklet*



*C.R. Strunk*  
FUNERAL HOME INC.

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SELECTED  
*Independent*  
FUNERAL HOMES®  
*Member by Invitation*

**“The Caring Professionals”**

*Dear Family Member,*

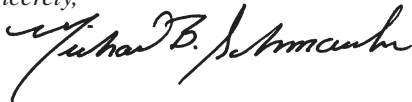
*Because we know you have just undergone an emotional time and because we care about each and every person who comes through our doors like our own family, we at the C. R. Strunk Funeral Home, Inc. would like to extend our help to you by providing this aftercare booklet.*

*We have designed this booklet to assist you in dealing with the various situations that must be attended to following the death of a loved one. Contained within this booklet is basic information regarding benefits, banking, taxes, support groups, and other areas of concern which may arise.*

*Please note that we do not attempt to serve in the place of legal counsel or accounting advice. We strongly suggest you seek the expertise of your attorney and accountant for their professional insight.*

*We at the C. R. Strunk Funeral Home, Inc. have been honored to serve your family and want you to know that we are here for you now and into the future. If we can be of any assistance to you at any time, please don't hesitate to call on us.*

*Sincerely,*

A handwritten signature in black ink, appearing to read "John B. Strunk". The signature is written in a cursive style with a large, prominent initial "J".

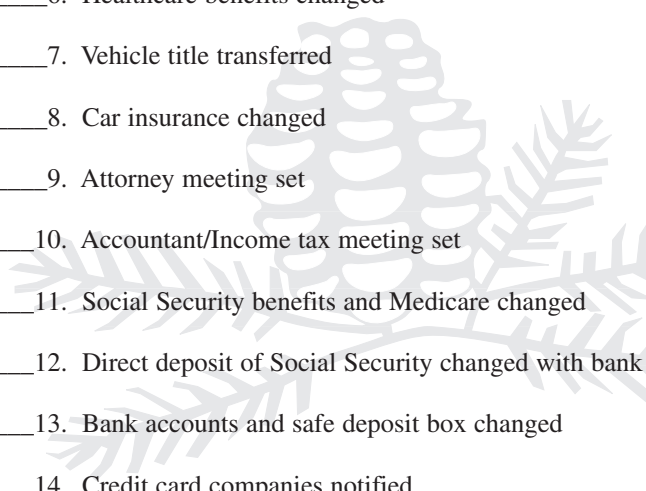
*Supervisor/Owner  
C. R. Strunk Funeral Home, Inc.*

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## An Aftercare Checklist

You may find it helpful to check off each item as you complete it.

- 
- \_\_\_1. Thank you or acknowledgement cards sent
  - \_\_\_2. Received certified copies of death certificate
  - \_\_\_3. Life insurance companies notified
  - \_\_\_4. Employer of deceased notified
  - \_\_\_5. Employer pension benefits changed
  - \_\_\_6. Healthcare benefits changed
  - \_\_\_7. Vehicle title transferred
  - \_\_\_8. Car insurance changed
  - \_\_\_9. Attorney meeting set
  - \_\_\_10. Accountant/Income tax meeting set
  - \_\_\_11. Social Security benefits and Medicare changed
  - \_\_\_12. Direct deposit of Social Security changed with bank
  - \_\_\_13. Bank accounts and safe deposit box changed
  - \_\_\_14. Credit card companies notified
  - \_\_\_15. Veterans Administration Benefits
  - \_\_\_16. Appointments made by deceased canceled
  - \_\_\_17. Medical equipment returned to store/agency
  - \_\_\_18. Cemetery memorial
  - \_\_\_19. Personal pre-arrangement
  - \_\_\_20. Other \_\_\_\_\_

## Thank You Notes and Acknowledgements

It is always appropriate to send thank you notes to acknowledge expressions of sympathy from friends and family. Personal letters are not expected to acknowledge expressions of sympathy. Usually a signed acknowledgement card is sufficient to say thanks for the flowers, mass cards, and personal services.

If a more personal touch is desired, a few words may be written on their acknowledgement referring to the flowers, letters of condolence, memorials or assistance. These words make the recipient feel that one's thanks are as personal as if they had been expressed verbally.

Acknowledgement cards are customarily mailed within two weeks following the funeral service.

The following suggestions will be helpful in acknowledging the various expressions of sympathy received during bereavement.

- **Clergy:** Send a personal note of thanks for their spiritual help.
- **Pallbearers: (including honorary):** Include a message of thanks in acknowledgment for their services
- **Letters:** Replies may be short and written on an acknowledgment.
- **Electronic Communications:** (Emails, Social Media, Text Messaging) Replies on same social network should be acknowledged the same way.
- **Sympathy Cards:** No reply is necessary. If there is a personal message on the card, a note may be written on an acknowledgment.
- **Friends who volunteer cars and services:** A personal note written on an acknowledgment is correct.

### Flowers, Memorials, Mass Offerings, Money, and Food

- **From an individual (neighbors, employees, relatives and friends)**  
A personal message may be written on the acknowledgment.
- **From an Organization or Special Group** - Send an acknowledgment to the leader and write a message referring to the other members. If the members' names are in the card a signed acknowledgement (without a written personal message) is sent to each name.

For any expression of sympathy not mentioned above, use your judgment as to the category in which it falls. In general, use of the acknowledgement cards with a few personal words added, is sufficient to express your gratitude.

## Important Points Pertaining to Aftercare

We suggest that you consult your attorney. Your attorney will help you determine if any legal proceedings are necessary. If your loved one's assets were jointly owned by a surviving spouse (or passed by death beneficiary to a surviving spouse), no proceedings may be required. However, if probate is required, you will be required to supply the attorney with the original will and a certified copy of the death certificate. Even if a proceeding is necessary, someone may still need to file an inheritance tax return if a non-spouse receives jointly owned property from the deceased.

Please be sure to discuss your attorney's fees at your first meeting. Traditionally, attorney's charge estates based on a percentage of the assets of the estate. For relatively simple estates, this type of arrangement may sometimes result in high fees. However, many attorneys are now willing to settle estates for an hourly rate, especially if the executor or administrator of the estate does much of the work himself or herself. Based on the arrangement you make with your attorney, they may assist you with some of the matters described on the aftercare checklist.

Generally, wills are probated and estates settled in the county where the deceased had his or her last permanent address. Following is a list of counties and addresses of Registers of Wills. You should choose the county in which your loved one resided.

## County Registrar of Wills

### **Berks**

Berks County Registrar of Wills  
 Berks County Service Center  
 633 Court Street, 2nd Floor  
 Reading, PA 19601  
 610-478-6600

### **Philadelphia**

Philadelphia County  
 Registrar of Wills  
 City Hall  
 Room 180  
 Philadelphia, PA 19107  
 215-686-6263

### **Bucks**

Bucks County Registrar of Wills  
 Bucks County Court House  
 55 East Court Street, 3rd Floor  
 Doylestown, PA 18901  
 215-348-6265

### **Lehigh**

Office of the Registrar/Recorder  
 455 West Hamilton Street  
 Allentown, PA 18101  
 610-782-3170

### **Monroe**

Monroe County Courthouse  
 Office of the Registrar/Recorder  
 Stroudsburg, PA 18360  
 570-420-3540

### **Montgomery**

Montgomery County Registrar of Wills  
 Montgomery County Court House  
 2 East Airy Street and 425 Swede Street  
 Norristown, PA 19401  
 610-278-3400

### **Northampton**


Northampton County Courthouse  
 Office of the Registrar/Recorder  
 669 Washington Street  
 Easton, PA 18042  
 610-559-3094  
 610-559-3092

## Certified Copies of Death Certificate

As legal proof of death, all companies and institutions involved with survivor benefits require a certified copy of the death certificate. It must also be presented to change a title of ownership for the deceased's name to that of the survivor.

We have ordered the number of certificates you have requested and will deliver them to you as soon as we receive them. If you need additional copies, please contact us at any time and we will make arrangements to get more for you.

Below is a list of matters and organizations that may require a certified copy of the death certificate.



- Life insurance companies
- Employer pension benefits
- Banks and savings institutions
- Stocks, bonds, investments
- Income tax
- Real estate
- Vehicles
- Mutual Funds
- Attorney
- Travel agency/airlines
- Veterans
- Social Security
- Credit card companies
- Anything else that may have the deceased's name on it

We encourage you to review this checklist to be sure that you will have enough certified copies of the death certificate. In the event that you discover that you need more copies, please let us know. Death certificates may be obtained locally until the first of the month immediately following your loved one's passing. Processing time usually takes one day and you will have your additional copies within 24 hours. Each copy would cost an additional \$6.00. Copies requested after the first of the month may be ordered, but we must request them from Vital Records in New Castle, Pennsylvania. It usually takes approximately 6-8 weeks to receive these copies and they cost \$9.00 each. If time were of the essence, and you would need the copies immediately, we can request via email to [www.vitalchek.com](http://www.vitalchek.com) and have the copies mailed to the Funeral Home which takes 2-3 weeks. In addition to the \$9.00 a copy, they also require a \$10.00 processing fee. We require full payment of certificates and processing fee prior to us ordering them from the State.

## Insurance Benefits

**Insurance benefits** may be available from the following:

1. Life insurance companies
2. Credit unions
3. Employer group insurance
4. Credit life on loans & credit card companies
5. Car insurance
6. Veterans Administration
7. Fraternal and civic organizations

**Necessary documentation** that one needs for filing a benefit claim:

1. Certified copy of death certificate for each company
2. Insurance policy
3. Claim form signed by beneficiary  
(obtained from insurance company or local agent)
4. If the beneficiary named as first beneficiary has died,  
a certified copy of death for that person will be needed.

Death benefits can be assigned to pay funeral expenses or deposited into an estate if so stipulated.

Generally, death benefits paid to a NAMED beneficiary are not taxable and are not included in the total of the deceased's estate. Insurance proceeds left to the estate, or with no surviving beneficiary, must be filed with the probate proceedings.

Proceeds from policies may be paid to the beneficiary in different ways. Proper advice can help answer investment questions. Life insurance benefits are for the surviving family. A pre-funded funeral plan can secure these funds for the day to day expenses which the survivors must meet.

Also remember to change the beneficiary designation on policies where the deceased was named as beneficiary.

## Social Security Benefits

C.R. Strunk FUNERAL HOME, INC. has already sent an official notification of the death of your loved one to the Social Security Administration.

To apply for survivor benefits, a telephone call is usually all that is necessary for someone who is already receiving Social Security Benefits. The telephone number to call is toll free: 1-800-772-1213.

### Lump Sum Payment of \$255.00

The Social Security Administration will send the sum of \$255.00 as a death benefit to the surviving spouse of a wage earner. The benefit is **ONLY** payable on the earning record of the deceased who must have paid into Social Security during his/her lifetime. Usually, the surviving spouse is the only person entitled to receive this benefit, however, under certain circumstances, a child or parent who is dependent on the deceased wage earner may be entitled to this benefit. This determination can be cleared through the Social Security office by a telephone call. If there is no surviving spouse or dependents of the deceased, a death benefit is not payable.

### Other Social Security Benefits

- A widow or widower (depending on the year of birth, and payable as early as age 65 for a person born in 1939 or prior) is entitled to unreduced benefits on the deceased's earning record, or any widow or widower who is caring for a dependent child (under the age of 16 or disabled) of the deceased wage earner. Reduced benefits are payable if the widow or widower is disabled and over the age of 50, or if the widow or widower is over the age of 60. Remarriage after the age of 60 (50 if disabled) will not prevent the payment of benefits.
- Unmarried children who are under age 18 (up to age 19 if they are attending an elementary or secondary school full time). Children who were disabled before the age of 22 can receive benefits at any age as long as they remain disabled and unmarried.
- Divorced widow or widower after ten years of marriage is entitled to benefits at 65, or any age if caring for an entitled child of the deceased worker. Reduced benefits can be received at 60. Remarriage after 60 will not prevent payment of benefits.
- Divorced widow or widower married less than 10 years is entitled only while taking care of an entitled child of the deceased worker.
- In addition, dependent grandchildren and parents (62 or older) may qualify for survivors' benefits on the deceased worker's record under certain circumstances.

## How to Apply

You can apply by telephone to the Social Security Administration and if needed, they will arrange for an appointment for you at the local office. To arrange for an appointment, please call 800-772-1213. The hearing impaired should call 800-325-0778. Or you can visit them at [www.socialsecurity.gov](http://www.socialsecurity.gov)

## Local Offices

### Allentown Social Security Office

41 N. 4th Street  
Allentown, PA 18102  
610-433-3237

### Norristown Social Security Office

First Floor, 1700 Markley Street  
Norristown, PA 19401  
800-772-1213

The Social Security office may need certain documents to complete your application. These are:

- Your social security number and the deceased worker's number
- Proof of your age
- Proof of marriage
- Proof of worker's death, funeral home form, or death certificate
- Children's birth certificates if they are applying for benefits

## Benefits Mailed to the Deceased

If the deceased was receiving Social Security benefits before his or her death, the survivor may keep the benefits received prior to his death. Any benefits received after the death must be returned. Do not spend any benefits received in the name of the deceased after the date of death.

If the monthly benefits have been directly deposited into a bank account following a death, contact the bank. The bank will return the money to the United States Treasury.

Entitlement to benefits is based on the deceased living the entire month. For example, if a death occurs at 11:59 pm on the last day of the month, no benefit should be paid on the 3rd day of the following month. Should the death occur on the 1st day of the month, the payment for the prior month, which comes on the 3rd day of each month is permitted. However, this check must be returned to the Social Security office to be reissued in the survivor's name. Please refer to the toll free number 800-772-1213.

## Medicare Benefits of the Deceased

All outstanding medical bills received for a qualified medical recipient should be filed with a Medicare form. These forms are available at your Social Security Office.

## Supplemental Security Income (SSI)

The federal government makes monthly payments to supplement the income of persons who are in financial need. These payments, which include state funds, are called **SUPPLEMENTAL SECURITY INCOME (SSI)**. The amount of an SSI check depends upon other income and the recipient's place of residence. During a hospital stay of an entire month or more, regular SSI payments cease. However, a special \$30 monthly payment may be available to persons residing in hospitals, nursing homes, or other medical facilities. If they meet certain eligibility standards.

**THOSE ELIGIBLE:** Pennsylvania residents who are (1) 65 or older, (2) blind of any age, or (3) disabled of any age according to Social Security disability regulations and whose income and assets do not exceed specified limits.

**NOTE:** A home owned by an SSI recipient is not counted as an asset if the owner is a resident in that home. Neither the federal nor the state government can require that you sign a lien against your home, nor do regulations require support by your relatives. You may also own certain other properties, such as a car, and still be eligible to receive SSI benefits.

## **Veteran's Survivor Benefits**

Various Veteran's benefits may be available to the survivors of a deceased veteran. They consist of burial allowances and monthly benefits to eligible spouses.

Applications for survivor's benefits can be arranged through your local Veteran's Service Center.

### **County of Bucks Veteran's Affairs**

The Almshouse  
1260 Almshouse Road  
4th Floor  
Doylestown, PA 18901  
215-345-3885

### **Lehigh Court Veteran's Affairs**

Government Center  
17 South Seventh Street  
Allentown, PA 18101-2400  
610-782-3295

### **Montgomery County Department of Veteran's Affairs**

1430 DeKalb Street  
P.O. Box 311  
Norristown, PA 19404-0311  
610-278-3285

### **Veteran's Benefits Include:**

(DD214 Required)

- County of residence benefit allowance
- United States Flag
- Government marker is furnished to all veterans. The family is responsible for the cost of installation.
- Dependency and Indemnity Compensation, an award paid to widow and minor children of a veteran who died in military service or as a result of a disability incurred in such service.
- Death pension paid to eligible dependents of a wartime veteran who died from disabilities **NOT** related to his military service.
- Free burial and gravesite in a National Cemetery
- Free burial at sea
- 10 free death certificates mailed from the State to the recipients house

Only veterans who die in a VA hospital or are receiving disability or pension benefits at the time of death are eligible for burial benefits. Applications must be within two years following the death of a veteran.

To file any claim for a deceased veteran you should have the following:

- Copy of the military discharge or form DD#214
- Certified copy of death certificate
- Marriage certificate or license
- Birth certificate of entitled children under 18 years of age
- Copy of funeral expenses and/or cemetery expenses
- Social Security number of all applicants
- A divorce decree for or a death certificate of the spouse of a previous marriage
- Policy and Number of life insurance through the VA
- A claim number issued to the deceased prior to his or her death

## **Personal Income Tax**

Under Federal Law, any taxable income must be reported to the Internal Revenue Service. All individuals who meet the criteria for annual reporting of personal income must file a return for the year in which the death occurred.

The benefits of the married filing jointly tax rates are extended for a qualified widow or widower for the two tax years following the tax year of the death of the spouse. In general, the surviving spouse must be unmarried and pay more than half the cost of maintaining a home that is the principle home for the entire year of a child who qualifies for a dependency exemption on the surviving spouse's return. Also, the taxpayer must have been eligible to file a joint return with the spouse in the tax year of the spouse's death. The widowed parent with dependent children may file as head of household provided he/she remains unmarried after a two year period.

Those individuals who are widowed before the deceased spouse has received any pension benefits may be entitled to a special income tax death benefit exclusion. It is important to advise your tax consultant of your pension or annuity income when you are filing your tax return.

### **Surviving Spouse Filing an Estimated Quarterly Tax Return**

The surviving spouse may have to continue to file remaining quarterly estimated tax payments, depending on the facts and circumstances.

### **Single Individual**

Upon death, an individual who meets the requirements for filing personal income tax transfers this filing responsibility to the named personal representative. All payments due or refunds payable by the Internal Revenue Service will be applied to the deceased's estate.

### **Tax Required During the Open Estate Period**

While a person's estate is being settled, the spouse or personal representative filing the personal income tax return (Form 1040) may also be required to file a Fiduciary Income Tax (Form 1041). This form is used for the interim period when an estate is held open into the following taxable year.

Your professional tax consultant or attorney will assist you in completing all necessary documents for the Internal Revenue Service. The following items should be available:

- Tax returns for the two previous years
- Form W-2 for the deceased for the current year
- All tax related documents for the year, including interest income, dividend income, capital gain income from the sale of investments, retirement income, and any other reportable income.

## **Federal Income Tax**

Please consult your tax advisor as to the amount, if any, of social security benefits that are taxable for federal income tax purposes. Veterans or SSI benefits or certain gifts, inheritances and monies received as compensation for sickness or injury are not taxable. Elderly and blind taxpayers are permitted an additional standard deduction. A deduction of \$1,150 for the tax year ended December 31, 2011 (and indexed for inflation for future years) is allowable for each elderly or blind individual filing a joint return or \$1,450 for the tax year ended December 31, 2011 (and indexed for inflation for future years) for a single individual entitling them both the increased standard deduction and the additional standard deduction. The IRS makes available a publication (Publication 554) entitled "Tax Guide For Seniors" which explains in great detail the benefits available to persons 65 and over. This guide can be obtained by calling the IRS at 800-829-3676.

## Stocks, Bonds and Funds

**STOCKS:** Refer to types of investments which are traded through an exchange or over the counter market. Normally, they are handled through a stockbroker. A share of stock represents one unit of ownership in a corporation. Stocks may be referred to as **COMMON STOCK** or **PREFERRED STOCK**.

**BONDS:** The simplest form of a bond is a debenture. Other forms of bonds include Municipal Bonds, issued by state, county or local political subdivision, Income bonds, Mortgage and Collateral Trust Bonds.

**MUTUAL FUNDS:** Funds which acquire a portfolio of stock securities through mass purchasing power of many individual investors. These funds are generally purchased and managed through professional brokerage firms.

**MONEY MARKET FUNDS:** Similar to mutual funds where investments are in large money pools. They are more flexible and allow for relative ease of withdrawal.

**COMMODITIES:** Paper purchases of tangible goods such as gold, metals, grain or other food substances for delivery on a specified date or sometime in the future.

If you are currently represented by a brokerage firm or representative, seek the advice of a qualified institution, attorney or tax accountant to make all qualified transfers. A fee may be assessed based on the size of the transaction.

Based on the title of ownership for each financial instrument and the direct wishes stipulated in a will, your stockbroker will proceed with the proper transfers of all stocks, bonds, mutual funds, money market funds and commodities.

## Transferring/Closing of accounts

Sole ownership accounts with no designated beneficiary must be included in probate proceedings and will require:

- Certified copy of the death certificate for each company
- Short certificates dated within 60 days and issued by Register of Wills after either will has been probated or letters of administration have been issued
- Affidavit of residence
- Stock certificate, duly signed by executor or administrator, with signature guaranteed

### Credit Cards

Credit card transactions and proper transfer of account holder's name is very important following a death. To ensure and maintain good credit, the following procedure should be followed:

Notify the individual credit card company in writing of the cardholder's death. Include the following:

- A statement inquiring whether or not the account is covered by life insurance
- A certified copy of the death certificate
- The name and address of the personal representative of the deceased
- Credit cards in the deceased's name that have been cut in half through the account number.

## Banking

You should be aware that in most cases, once a bank learns of a death through notices or personal contact, all safe deposit boxes of the deceased are sealed except boxes which are joint with surviving spouse. In addition, all accounts including checking, savings, money market, certificates of deposit, etc. which are in the deceased's name only, will need to be inventoried by the executor of the estate and included in the probate proceedings. Jointly held accounts can, in most cases, be accessed as usual, however each bank may require different disclosures to close or change any account. Confer with the appropriate bank officers regarding these disclosures, outstanding loans, accounts, or any other transactions of the decedent.

## Vehicle Title Transfers

A transfer title is needed for the following:

- Cars
  - Recreational vehicles
- Trucks
  - Boats
- Mobile homes
  - Trailers
- Motorcycles

Title transfers can be done by:

- Most attorneys
- Most notary publics
- AAA (most clubs) even if not a member
- Automobile dealers

The *C.℞. Strunk* FUNERAL HOME, INC. staff recommends that you telephone the person you select to transfer the title in advance to verify which documents you will need to present. You will need the following:

- Title of the vehicle to be transferred
- Owners card
- Proof of death or certified copy of death certificate
- Proof of insurance coverage on the vehicle
- Check payable to Commonwealth of Pennsylvania

You may also need:

- Copy of the will
- Short certificate

## Wills

In Pennsylvania, any person 18 years of age or older who is of sound mind may make a will. Every will must be in writing and must be signed by the maker, called the testator. It is best to consult an attorney rather than write your own will to ensure the validity of the document. By writing a will, you can pass your property, known as your estate, on to members of your family and loved ones according to your wishes after your death has occurred. A will meeting all the requirements described above is generally good until it is changed or revoked by the maker. Changed circumstances in your life may call for additions or corrections. In most cases, this may be done by making an addition to the original will, called a codicil. It is not possible to add to a will by writing below the signature. The additional codicil should be drawn up and signed. When a relative or someone close to you dies, nothing should be done to disturb the deceased's property unless it is necessary to protect it. If there is a will, the person names as executor or executrix should contact an attorney experienced in the probate area and go to the Register of Wills Office at the Courthouse to begin proceedings. If there is no will, an attorney should be contacted so property can be distributed according to the laws of the state.

### Living Will

A Living Will is an enforceable written and signed document of a mentally competent person which expresses a firm direction that if that person later becomes incompetent and is either terminally ill or in a permanent coma, the attending physician shall withhold or withdraw life sustaining medical treatment that serves only to prolong the process of dying. The document should specifically allow treatment to keep the person as pain free as possible, yet specifically disallow treatments that often unnecessarily prolong life such as cardiac resuscitation or mechanical respiration.

To Make The Best of Your Living Will:

- Sign and date before two witnesses
- Give copies to those most likely to be concerned. Enter their names on the bottom line of the Living Will. Keep original nearby, easily and readily available.
- Discuss your intentions with those closest to you.

## Pennsylvania Legal Services

Pennsylvanians, age 60 or older, may be eligible to receive free legal services or be referred to attorneys who have agreed to provide legal services for older persons at a reduced fee. Legal services include legal advice and/or representation by an attorney for persons having problems with such things as Supplemental Security Income (SSI), or Social Security, age discrimination, protective services, Medicare, Medicaid, pensions, estate planning, housing or any other non-fee generating civil law problem.

Legal service is funded by the Social Security Act, Legal Service Corporation and the Older American's Act. Therefore, eligibility will vary from program to program.

Do you have an attorney?  Yes  No

The attorney's name: \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_

Do you have an Appointment?  Yes  No

Appointment Date and Time: \_\_\_\_\_

Additional Notes: \_\_\_\_\_

\_\_\_\_\_

### Legal Aid of South Eastern PA

Counties served: Bucks, Chester, Delaware, Montgomery  
1-877-429-5994

### North Penn Legal Services

Counties served: Lehigh, Northampton  
65 East Elizabeth Avenue  
Bethlehem, PA 18018  
1-877-953-4250 or 610-317-8757

### Philadelphia Legal Assistance

Counties served: Philadelphia County  
42 South 15th Street, Suite 500  
Philadelphia, PA 19102  
215-981-3800

## Quakertown Accommodations

Best Western Motor Inn	215-536-2500 1-800-528-1234
Comfort Inn & Suites	215-538-3000 <a href="http://www.comfortinnquakertown.com">www.comfortinnquakertown.com</a>
Hampton Inn Hotel	215-536-7779 1-800-Hampton <a href="http://www.quakertown.hamptoninn.com">www.quakertown.hamptoninn.com</a>
Holiday Inn Express	215-529-7979 1-800-Holiday <a href="http://www.hiexpress.com">www.hiexpress.com</a>
Springhill Suites	215-529-6800 <a href="http://www.marriott.com/springhill-suites">www.marriott.com/springhill-suites</a>
	
<b>Florist</b>	
Always Beautiful	215-536-9227 <a href="http://www.alwaysbeautifulflowers.com">www.alwaysbeautifulflowers.com</a>
Clair's Flower Shop	215-257-4653 <a href="http://www.clairsflowershop.com">www.clairsflowershop.com</a>
Hilltop Flower Shop	215-257-2240
Tropic-Ardens	215-536-5365 <a href="http://www.tropicardens.com">www.tropicardens.com</a>

## Restaurants and/or Catering

Alcamo Restaurant and Pizzeria	215-529-7011 <a href="http://www.alcamos.net">www.alcamos.net</a>
Brick Tavern Inn	215-529-6498 <a href="http://www.thebricktaverninn.com">www.thebricktaverninn.com</a>
C & C Catering	1-800-242-1366 <a href="http://www.cc-catering.com">www.cc-catering.com</a>
Dominicks Pizza	215-536-5076 <a href="http://www.dominicks-pizza.com">www.dominicks-pizza.com</a>
John's Plain & Fancy Diner	215-536-3290 <a href="http://www.johnsplainandfancy.com">www.johnsplainandfancy.com</a>
Mc Coole's Red Lion Inn	215-538-1776 <a href="http://www.mccoolesredlioninn.com">www.mccoolesredlioninn.com</a>
Quakertown Family Restaurant	215-536-3446
Spinnerstown Hotel	215-536-7242 <a href="http://www.spinnerstownhotel.com">www.spinnerstownhotel.com</a>

## Community Support Services for Bereaved People

Alzheimer's Association Nationwide Lehigh Valley Office 617A Main Street Hellertown, PA 18055	800-272-3900 alz.org
Alzheimer's Support Group Catholic Social Services 427 North Main Street Sellersville, PA 18960	215-945-2550
Center for Loss & Bereavement 3847 Skippack Pike, P.O. Box 1299 Skippack, PA 19474 www.bereavementcenter.org	610-222-4110
Compassionate Friends—Quakertown Chapter National Office	215-536-0173 800-969-0010
Counseling Network for Loss & Transition	215-624-8190
Depression Support Group Grandview Hospital, www.gvh.org	215-453-4000
Doylestown Hospital Bereavement Support	215-345-2079
Grand View Hospital Support, Bereavement, And Consultation	215-453-4398
Hospice of the VNA, Bereavement Support	484-526-2835
Hospice of the VNA of St. Luke's, Bethlehem Office	484-526-7900
Lehigh Valley Hospice—Allentown	610-969-0330
NOVA (Network of Victims Assistance)	800-675-6900 215-343-6543
Sacred Heart Visiting Nurses & Hospice 2268 S. 12th Street, 4th Floor Allentown, PA 18103	610-871-2802
St. Luke's Hospitals Info Link for Bereavement Groups	877-610-6161
VNA Hospice Chaplain—Bethlehem	610-954-2835

## Additional Community Support Services

AARP State office	866-389-5654
American Cancer Society	800-227-2345
American Red Cross Southeastern Chapter—Bucks County Branch 43 S. Main Street Doylestown, PA 18901	215-299-4000
Area Agency on Aging Bucks County 30 E. Oakland Avenue Doylestown, PA 18901	215-348-0510
Bucks County Public Assistance 1214 Veterans Highway Bristol, PA 19007-2593	215-781-3300
Central Bucks Senior Center 700 N Shady Retreat Road Doylestown, PA 18901	215-348-0565
Eastern Upper Bucks Senior Center 8040 Easton Road Ottsville, PA 18942	610-847-8178
Food Bank of St. Isidore 603 W. Broad Street Quakertown, PA 18951	215-536-8136
LifeSpan Adult Day Services 2460 John Fries Highway Quakertown, PA 18951	215-536-4417
LifeSpan Senior Support Services 2460 John Fries Highway Quakertown, PA 18951	215-529-6630
Pennridge Senior Center 146 E. Main Street Silverdale, PA 18967	215-453-7027

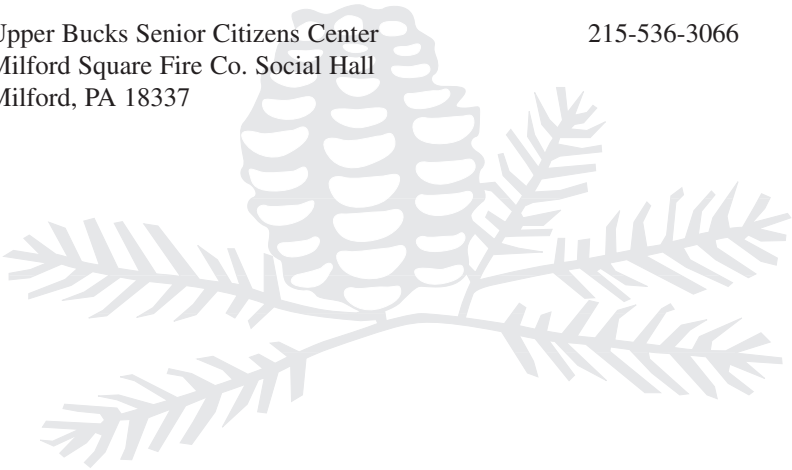
## **Additional Community Support Services (continued)**

Quakertown Food Pantry 215-536-0240  
101 B North 3rd Street  
Quakertown, PA 18951

Salvation Army 215-529-6547  
560 S. Main Street  
P.O. Box 955  
Quakertown, PA 18951

United Way of Bucks County 215-538-1266  
515 S. West End Boulevard  
Quakertown, PA 18951

Upper Bucks Senior Citizens Center 215-536-3066  
Milford Square Fire Co. Social Hall  
Milford, PA 18337



## Hospitals

Abington Health Landsdale Hospital	215-368-2100
Abington Memorial Hospital	215-576-2000
Albert Einstein Medical Center	215-456-7890
Bryn Mawr Hospital	610-526-3000
Children's Hospital of Philadelphia	215-590-1000
Doylestown Hospital	215-348-2200
Easton Hospital	610-250-4000
Einstein Medical Center	215-456-7890
Fox Chase Cancer Center	888-369-2427
Frankford Hospital Bucks	215-949-5000
Grand View Hospital	215-453-4000
Hahnemann University Hospital	215-762-7000
Holy Redeemer Hospital	800-818-4747
Jeanes Hospital	215-728-2000
Lankenau Hospital	484-476-2000
Lehigh Valley Hospitals	
Cedar Crest Boulevard, Allentown	610-402-8000
Muhlenburg Campus, Bethlehem	
17th & Chew Street, Allentown	
Pottstown Memorial Hospital	610-327-7000
Sacred Heart Hospital—Allentown	610-776-4500
St. Christopher's Hospital for Children	215-590-1000
St. Luke's Hospitals	
Allentown Campus	610-628-8300
Anderson Campus (Easton)	484-503-3000
Miners Campus (Coaldale)	570-645-2131
Quakertown Campus	215-538-4500
Warren Campus	908-859-6700
St. Luke's University Hospital	
Bethlehem Campus	484-526-4000 or 610-954-4000
St. Mary's Hospital - Langhorne	215-710-2000
Temple University Hospital	215-707-2000
Thomas Jefferson University Hospital	215-955-6000
University of Pennsylvania Hospital	215-662-4000
Westfield Hospital	610-973-8400

## County Coroner's and Medical Examiner's Offices

### **Bucks County Coroner's Office**

850 Eagle Blvd  
Warminster, PA 18974  
267-880-5040

### **Lehigh County Coroner's Office**

501 West Hamilton Street  
Old Court House Rm. 105  
Allentown, PA. 18101-1614  
610-782-3426

### **Montgomery County Coroner's Office**

1430 DeKalb Street  
Norristown, PA 19401-3406  
610-278-3057

### **Northampton County Coroner's Office**

146 Country Club Drive  
Easton, PA 18045  
610-258-1806

### **Philadelphia County Medical Examiner's Office**

321 University Avenue  
Philadelphia, PA 19104  
215-685-7458

## Nursing and Personal Care Homes

Belle Haven Nursing Home—Quakertown	215-536-7666
Beverly Health Care—Doylestown	215-345-1452
Cedar Brook Nursing Home—Allentown	610-395-3727
Doylestown Manor—Doylestown	215-345-1452
Frederick Mennonite Community—Frederick	610-754-7878
Green Leaf Nursing & Convalescent Inc. Nursing Home—Doylestown, PA	215-348-2980
Independence Court—Quakertown	215-538-7050
LifeQuest Nursing Center—Quakertown	215-536-0770
Lutheran Community at Telford	215-723-9819
Pennsburg Manor—Pennsburg	215-679-8076
Peter Becker Community—Harleysville	215-256-9501
Phoebe Richland Health Care—Richlandtown	267-371-4512
Pine Run—Doylestown	215-348-7770
Quakertown Center Genesis ElderCare	215-536-9300
Rockhill Mennonite Community—Sellersville	215-257-2751
Sacred Heart Senior Living By Saucon Creek	610-814-2700
Saucon Valley Manor—Hellertown	610-748-8888
Valley Manor Nursing Home—Coopersburg	610-282-1919

## Monument Companies

Coopersburg Granite P.O. Box 135 5189 Price Avenue Coopersburg, PA 18036	610-282-1109 610-282-3356
Landmark Monuments 100 Front Street Quakertown, PA 18951	215-529-0318
Quakertown Memorials 140 North 9th Street Quakertown, PA 18951	215-536-3770

## Pre-Arrangement: The Thoughtful Decision

Today, more people are recognizing that planning a funeral in advance of need demonstrates love and consideration toward their family members. It is a thoughtful decision that reduces the stress of indecision and uncertainty when a death occurs.

The following information has been prepared to answer some of the questions we frequently receive about pre-arrangement.

**Q:** Why do people pre-arrange a funeral or cremation service for themselves or family member?

**A:** There are many good reasons. Some plan ahead because there will be no one who is capable of making responsible decisions. Others have definite preferences concerning their funeral service and they want their families to be informed and involved in those decisions.

Many people pre-arrange because they like the peace of mind knowing there will be adequate funds to cover funeral or cremation expenses. Also, pre-payment can provide you with real benefits when applying for Medicaid in the United States.

Most importantly, pre-arrangement guarantees that rational decisions can be made ahead of time, without the usual urgencies when death takes place.

**Q:** What steps are involved?

**A:** After you determine your funeral preferences, we will explain your options and guide you in establishing your own plans. You should find the advice of your family, clergy, and your funeral director especially helpful when considering the options. We at the *C.℞. Strunck* FUNERAL HOME, INC. will record certain vital statistic information and gather documents for the required forms. (*See My Wishes, A Pre-Need Booklet*)

Next, you can select a casket, burial vault and other merchandise associated with the services. Finally, you may pay for the services and merchandise ahead of time through one of our payment programs.





*Contact us. We're here to help you.*



*C.R. Strunk*  
FUNERAL HOME<sub>INC.</sub>

Michael B. Schmauder, Owner/Supervisor  
821 W. Broad Street  
Quakertown, PA 18951  
215-536-6550  
[www.crstrunk.com](http://www.crstrunk.com)

**“The Caring Professionals”**